Inclusion & Diversity MATTERS @ MORECAMBE BAY

University Hospitals of Morecambe Bay NHS Foundation Trust

Equality of Access to Health Network

2017-2018 Plan on a Page

Support people's health needs.

Ensure people's health needs are being met in appropriate and effective ways. Monitor usage of health passports.

Educate families & carers to live well.

Promote Screening, vaccination and other health promotional services ensuring they reach and benefit all local community.

Review & support pathways of care.

Ensure people who transition from one service to another are kept well informed & involved.

Environmental adaptions

Implement systems and support arrangements so that people, carers can readily access The University Hospitals of Morecambe NHS services and buildings.

Further develop digital and Accessible Information Standard involvement & engagement.

Create opportunities to use technology to aid involvement & inclusion e.g. Interpretation via internet & skype link between healthcare points. Monitor patient Accessible Information Standard compliance.

Developing Partnerships, building connections and supporting stakeholder relationships.

Ensure that the Equality of Access to Health network remains an open forum for local partner organisations, networks and individuals to work in a co-productive way with the trust.

Advancing equality by further embedding equality and diversity into our business processes.

Improve business approaches by supporting colleagues to use effective Equality Impact Assessments to help deliver accessible and inclusive services.

Celebrating Success.

Using data and lived experience stories to drive patient and employee experience. Utilise social media, website and other communication routes to showcase our journey and celebrate joint success.

Every Individual Matters

Recognising, Respecting, Valuing and Harness difference on our journey to become effortlessly Inclusive.