THE MORECAMBE BAY INVESTIGATION - UPDATE ON PROGRESS

This is latest update on the work we have been doing with our partners to implement the 18 recommendations relevant to our Trust from the Report of the Morecambe Bay Investigation.

What have we been doing?
During December 2015, we completed a number of actions, including:

1. Nearly completing work in relation to customer relations and the complaints process. The process now provides a significantly streamlined, improved and much more patient focused service.
2. Implementing action plans for 100% of audits within the allocated timescales.
3. Drafting the first set of focused stories which will soon be shared with the public to show improvements that are being made and what impact they have on patients and the public.

Below is a short summary of progress for each of the eight key project work streams from 1 December - 31 December 2015:

Kirkup Programme
- Communicated progress to the working group, Morecambe Bay Investigation Sub-Committee, and the Trust Board
- Monitored, maintained and updated the action plans for all projects
- Reviewed project risk register

Clinical Quality
- As in the last update, this project has successfully completed all the relevant actions. The team is now working with the relevant teams to embed the changes across the Trust

Education, Learning and Development
- Completed a draft list of role essential training for Critical Care and Women and Children's Divisions. This list is now awaiting approval
- Gathered views and opinions from staff in preparation for the upcoming Listening into Action (LiA) event. The themes will be discussed at the LiA event

Estates
- Held a telephone conference with the Healthcare Planner to discuss the details of the redesign of the maternity unit at FGH. Plans subject to approval
- Continuing to engage with patients and staff with information disseminated through user group leads

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Governance

- Nearly completing work in relation to customer relations and the complaints process. The process now provides a significantly streamlined, improved and much more patient focused service
- Implementing action plans for 100% of audits within the allocated timescales

Workforce

- Approval of the Recruitment and Retention Strategy by the Workforce Committee
- Completed a review of a leadership structure for the Women and Children’s Services Division
- Started the review of leadership role descriptions
- Collated all the evidence against completed actions so it can be reviewed for internal audits

Strategic Partnership

- Collated data regarding collaborative obstetric work currently being undertaken with other maternity providers, and collaborative obstetric working across the Trust
- Reached an agreement for UHMBT medical and midwifery staff to attend an audit and clinical effectiveness day in January 2016 at Central Manchester Hospitals Foundation Trust

Communications and engagement

- Drafting the first set of focused stories which will soon be shared with the public to show improvements that are being made and what impact they have on patients and the public
- Organised staff drop in sessions for the next three months
- Shared monthly updates with staff and stakeholders, and uploaded to the Trust’s website and social media

How can I find out more?
We will continue to produce monthly updates like this and share them with staff, stakeholders, the media, and place them on our website for anyone to view at http://www.uhmb.nhs.uk/morecambe-bay-investigation

The dedicated area on our website also includes:
- The Highlight Report for each project, which gives an overview of the actions taken, actions planned and any risks or issues highlighted in that month
- The detailed action plans for each project. Please note that these are continuously reviewed and amended as appropriate as projects are taken forward so may change

We will continue to keep you updated.

David Walker
Medical Director

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