Welcome to the June issue of the ENACT newsletter.

I would like to say a special welcome to Debbie Nelson, Nurse Clinical Lead at Cumbria Partnership Foundation Trust (CPFT). Debbie will be joining the ENACT meetings to support delivery of integrated strategy and professional development. It’s very exciting to see the integration work beginning and I am pleased to say that very soon joint tissue viability training sessions will include both UHMBT and CPFT members of staff.

ENACT newsletter

NMC publications

Here are some publications from the NMC which I wanted to share with you all.

*Standard of Proficiency for Registered Nurses* – consultation information. To read in full please click [here](#).

*Standard of Proficiency for Registered Nurses*. For more details click [here](#).

*Education Framework: Standards for Education and Training*. For more information click [here](#).

Placement Quality Monitoring Review

UHMBT recently received the results of Health Education England’s Placement Quality Monitoring review.

I am delighted to say that UHMBT scored 92.59% average which is significantly higher than the North West score (85.07%) and Cumbria and Lancashire locality average of 74.98%.

Some of the feedback included:

- High levels of engagement with library services, significantly higher than 2015-16.
- Evidence that learners are encouraged to promote dignity and respect diversity of cultures and values.
- High levels of learner satisfaction with educator support.

Well done to PEFs and the front line teams. Keep up the great work.
Executive Nurse Accountable Care Team (ENACT) Briefing

# hello my name is...

Sue Smith
Executive Chief Nurse

Recruitment update

Since April 2017 we have recruited 15.5 registered nurses with 80 more due to start in September 2017. The photo to the right shows two nurses, Soumya Nair and Surumi Asees from India recently being welcomed at Manchester Airport. Thank you all for making our new recruits feel so welcome.

Both myself and our CEO, Jackie are working hard at a national level to influence international recruitment processes. Next year, we hope to start out degree nurse apprenticeship with 2 large cohorts a year from January.

Celebrating 25 years of WGH

I can’t quite believe it’s nearly 25 years since her Royal Highness Princess Ann opened Westmorland General Hospital. Time really does fly!

We will be marking the occasion, on the 6 July, by having a stand in the WGH restaurant 9am until 1pm. I feel honoured to have been invited to officially open our celebration event and welcome our guests.

Like other Trusts, we struggle to recruit enough RNs; however we are doing all we can to keep recruiting. Thank you for the additional hours and extraordinary teamwork that keeps our patients safe and happy. Our front line teams are the Morecambe Bay magic!

We welcome your comments, ideas and feedback.
Please send any feedback to Kayleigh.archer@mbht.nhs.uk

Morecambe Bay NHS Trust

@SueSmithDN

@UHMBT

@UHMBT
Executive Nurse Accountable Care Team (ENACT) Briefing

From the Chief Nurse

Sue Smith

Medicines Administration Programme

The Medicines Administration Programme (MAP), was a 12 month pilot project, aimed to demonstrate the effectiveness of training pharmacy technicians to administer oral and inhaled medication. The trial covered the surgical ward floor at RLI (wards 33-36).

Staff from the surgical wards and pharmacy, developed a competency based 12 week training package built on the learning from a similar programme at Mid Cheshire NHS Trust that uses one pharmacy technician. Still in its infancy the project, supported by the Programme Management Office, will provide a 7 day service from 7am to 3pm with 7 pharmacy technicians undertaking the morning and lunchtime medicine rounds on RLI wards 33-36 to increase nurses time to care.

Ward 34 and Dee Mallon, UHMBT pharmacy technician, supported the pre-project trial to develop the training package back in January 2017.

Pharmacy technicians follow the piloted model; 12 weeks of supervised, mentored and competency led training; an assessment interview; support for an additional 8 weeks to build up to performing the full medicine round on the ward. Dee completed this extensive 20 week process at the start of June and the project team measured the impact of this to demonstrate the effectiveness so far.

Ward 34 has improved patients experience through increasing staff’s time to discuss medication, increased nurses time for ‘nursing duties’, dramatically reduced interruptions on the meds round and increased availability of medication with the direct links between pharmacy and the ward.

The commitment and proactive initiative that Dee has taken to the role is the reason behind the project team’s encouragement for Dee’s nomination to and successful shortlisting for the Association of Pharmacy Technicians UK (APT UK) Award ‘Pharmacy Technician of the Year’.

You are a winner with us, Dee!
Executive Nurse Accountable Care Team (ENACT) Briefing

From the Chief Nurse

Sue Smith

LGBT & transgender awareness

As you all know UHMBT is a very proud to be an inclusive employer. To celebrate UHMBT will be hosting LGBT & transgender awareness workshops.

The aim is to gain increased knowledge around LGBT, transgender, gender variance and basic terminology.

Lunch will be provided, please book via TMS.

If you wish to obtain more information about the workshop contact sally.young@mbht.nhs.uk or visit UHMBT Inclusion Diversity Matters webpage Here or follow on twitter @LandDMatters

Workshop dates:

FGH Education Centre
13/07/2017 09.30 - 13.30

WGH Education Centre 21/08/2017 09.00 - 13.00

RLI Education Centre 27/10/2017 09.00 - 13.00

For more information please click here.

Cadet Forces Medal

Samantha Riding, Clinical Lead Audiology, was recently presented with the Cadet Forces Medal.

This is a Queen issued medal for 12 years service as a Cadet Forces Adult Volunteer.

Well done Sam!
Executive Nurse Accountable Care Team (ENACT) Briefing

QAAS update

I am pleased to say that after a lot of hard work we now have 37 wards, outpatients areas, departments and theatres that have begun their journey to achieving exemplar Quality Assurance Accreditation Scheme (QAAS) status.

Out of the 37 areas 13 have scored GREEN on two consecutive visits. If they achieve this again on their next visit they will be eligible to apply for exemplar status.

A QAAS sprint will take place in October 2017 to undertake any outstanding visits.

Awarding Exemplar Status

Wards and departments can only apply for exemplar status after 3 consecutive GREEN visit scores.

Then the team will be invited to present to the Quality Improvement Panel (QIP) 2 months after that 3rd GREEN visit.

They will:

Prepare a portfolio of evidence to present to the panel, which will be made available to the panel members two weeks before their presentation date.

Wards or departments will be visited by members of the Quality Improvement Panel the week before their presentation.

Celebrating Success

Wards or departments that are awarded exemplar status will receive:

• A plaque outside ward or department.
• Pin badges and lanyards for staff in that area.
• Recognised at UHMBT staff awards.
• Area visit 12 months after award.

Ongoing support

Support will be available for any areas which are struggling to achieve GREEN. These areas will be revisited and support by their ACN / AHP lead. Human factors support will be available for those areas who score red.

If you have any questions please contact Sally Young, Quality Assurance Matron via email Sally.Young@mbht.nhs.uk
DoLS application

MCA/DoLs is a statutory process used increasingly by UHMBT staff and especially so in medical units such as AMU, AFU and Medical Unit 2 at RLI and in AMU and ward 6 at FGH.

Staff are developing skills in completing Mental Capacity Assessments and submitting Deprivation of Liberty Safeguards applications. The use of an allocated member of the safeguarding team to process these applications with support from the Named Nurse for Adult Safeguarding facilitates a more streamlined and efficient process and enables the safeguarding team to keep reliable data on the applications. Areas for improvement are being addressed through recent and ongoing drop in sessions located in the key ward areas both at RLI and FGH.

Level 3 adult safeguarding training is being developed for band 6 and above staff in order to extend understanding of the act and especially DOLs legislation and how this relates to clinical practice.

Key messages include the following:

- The need to apply for both urgent and standard DoLs authorisation.
- The need for decision specific and time specific assessment of capacity.
- The need to alert safeguarding when the patient is discharged, dies or no longer requires the DOLs so that the relevant local authority can be notified.
- Changes relating to patients no longer being referred automatically to the coroner when death occurs whilst under a DOLs authorisation.

NHS Providers Chair

I am very proud to have been voted as Chair of NHS Providers Director of Nursing Forum. This means that I will be able to influence the profession on a national level.

Thank you to everyone who voted for me and I am looking forward to being part of the NHS Providers team.

We welcome your comments ideas and feedback.
Please send any feedback to Kayleigh.archer@mbht.nhs.uk