



Our priorities for 2018/19

We are working closely with our local health and care partners to deliver healthcare differently and provide more seamless care for patients. Working together gives us a unique opportunity to improve the way healthcare is delivered in Lancashire and South Cumbria. Our priorities for 2018/19 have been developed with that in mind and are not only for the benefit of our patients but for local communities across the Bay.

STRATEGY



Joining up Bay Health and Care Partners to continue to deliver the Better Care Together clinical strategy.

Work with partners to develop proposals to improve health outcomes and care for local people and the wider population.

Move further toward creating an integrated health and care system that meets patients' needs, improves the health of our communities, and is sustainable - including the successful integration of community services.

Establish an Assurance and Governance Framework for the health and care system.

Continue to progress and deliver at least the four priority areas of our clinical strategy - Frailty, Diabetes, iMSK and Respiratory.

ENGAGEMENT



Continue to engage employees across our Trust and Bay Health and Care Partners in people-led improvement activities.

Continue to reinforce the importance of a healthy and happy workforce through Flourish at Work.

Deliver the highest levels of employee engagement and experience.

Increased engagement with our local population to help them better understand the challenges the local health and care system faces and provide meaningful opportunities for them to contribute.

Further develop our Trust as an effortlessly inclusive organisation that celebrates and promotes diversity.



PARTNERSHIP



Continue to strengthen relationships with local partners, universities and the voluntary sector to work together more effectively.

Create and develop integrated governance standards, systems and processes across the Bay.

Progress the development of a system wide Transformation and Programme Management Office to ensure efficient use of improvement and project management resources.

Continue to enhance relationships with partners and national agencies to safeguard and provide equality of access to health and care services for the future.

Continue to develop our research and innovation partnerships with local universities.

QUALITY & SAFETY

Continuous monitoring of quality and safety improvements by delivering the Quality Improvement Strategy and cascading learning via the dedicated Patient Safety Unit.

Develop and implement robust recruitment strategies for critical areas.

Roll-out of our integrated electronic patient record across all wards and departments.



Continue to develop a positive organisational culture that is quality and safety focused and people-centred.



PERFORMANCE



Reducing incidences of clinical variation across the Bay.

Manage within planned level of financial resources for revenue and capital expenditure and cash.

Improving performance standards such as A&E, 18 weeks and cancer referral to treatment times, and recognising that all staff make a difference in improving patient care.

Work with staff to deliver our £14m cost improvement target - around 4.3% of our total turnover.

Maximise opportunities for improving patient pathways and experience across hospitals, community, primary and social care.