Ward Boards

Ward Information Boards will be in place across all adult inpatient wards by the end of this week. They will contain information about staffing levels, infection rates, Family and Friend results, falls, complaints, compliments and pressure sores, as well as space for ward staff to put comments from the public and improvements that have taken place.

The Boards have been designed with input from staff across the organisation and will be placed outside ward entrances so staff and patients can see how the ward is performing. They are A0 in size – and so will be highly visible around our sites. The first board was put up last week outside the Acute Surgical Unit at RLI.

Pressure sores

The Trust has now been below national average for hospital-acquired pressure ulcers for 5 months out of the last six. In March there were 20 across the Trust. They were all Grade 2 – with Grade 1 being the least severe and Grade 4 being the most severe. The Pressure Ulcer CQUIN has now been signed off and all feedback to date regarding CQUIN has been exceptional.

Falls resulting in harm is significantly lower compared to last year. In March there were eight falls – six caused moderate harm and two were severe. This reduction in harm demonstrates how hard everyone is working – well done. Now we need to maintain the momentum to keep improving.

I Want Great Care

Feedback on I want Great Care to date has been extremely positive and well done to our frontline staff who have made a significant contribution. The Friends and Family test requires all patients, after discharge, to be asked: How likely are you to recommend our ward to friends and family if they needed similar care or treatment?

We scored 69 when scores are between -100 and +100, with +100 being the best possible result. The Friends and Family test is based on 1792 responses.
Hard Truths

The first set of data for nurse staffing levels has been uploaded this week as part of the Hard Truths report recommendations. It will be published on June 24 on the NHS Choices website. Full details will also be on the Trust’s website. We will continue to review our ward establishments and use the safer staffing tool to assess acuity across a number of our wards.

The Ward Information Boards which are being displayed around the sites will contain the local information on the staffing levels, which will be published going forward.

Hard Truths was the Government’s response to the Francis report into Mid Staffordshire NHS Foundation Trust and later this month it will result in nurse staffing levels for Trusts across the country being published.

May’s overall fill rate (hours planned versus hours worked) shows the following:

<table>
<thead>
<tr>
<th>Site</th>
<th>RN</th>
<th>HCSW</th>
</tr>
</thead>
<tbody>
<tr>
<td>FGH</td>
<td>98.7%</td>
<td>112%</td>
</tr>
<tr>
<td>RLI</td>
<td>97.6%</td>
<td>101.8%</td>
</tr>
<tr>
<td>WGH</td>
<td>96.4%</td>
<td>101.8%</td>
</tr>
</tbody>
</table>

Whilst this demonstrates that staffing continues to improve, we still have more work to do to ensure that we have the right numbers and skill mix across all shifts.

Red Rules

Red Rules are some principles for ensuring safe staffing within our wards. There is an escalation process where when staffing levels fall short of these to ensure prompt actions is taken, and these are checked on a weekly basis to assess themes.

The National Institution for Clinical Excellence has just closed its consultation on ward staffing levels and that discusses red flags – which are similar to our red rules.

Patient Safety Conference

A Patient Safety Conference is taking place on July 11 at the Junction 36 Conference Centre. It is open to all staff - clinical and non-clinical. Emma Nunez, who chaired the Human Factors Faculty responsible for developing the Human Factors for Healthcare course, will be presenting.

The aim of the day is sharing good practice and learning lessons from patient incidents. Registration details will be published shortly by Karen Dollard.

We welcome your comments and ideas. Please send any feedback to our Communications Officer on kathryn.farrow@mbht.nhs.uk
Starters, leavers and updates

- Mary Moore has left the trust to become Executive Chief Nurse for Bolton CCG. Lynne Wyre has been appointed in her place as Deputy Chief Nurse for the FGH site. Sue Howard is acting as Assistant Chief Nurse for surgery across the Bay.

- Lynn Dack has been appointed as Matron for Surgery at FGH.

- Helen Thompson has been appointed as Matron for Medicine at FGH.

- Sian Beard leaves as Matron for Infection Prevention at the end of June. We would like to thank her for her tireless work in tackling infections, and wish her and her family well in the future.

- We look forward to welcoming our new Matron for Infection Prevention, Angela Richards, who will start work on 18 August 2014.

- Twenty nurses attended a Specialist Nurse Away Day on 30 May. It was the first time all specialist nurses were brought together across the Bay.

Speed dating

UHMBT ward leaders got a chance to ‘speed date’ the Executives as part of a leaders’ event at Truckhaven in Carnforth last month. Six out of seven of the Executives attended – including Jackie Daniel, Chief Executive – and spent ten minutes at each table facing questions from the staff.

Did you know?
There have been 300 applicants to paediatrics, and 22 RGNs have been recruited in the last month, across the Trust.

Senior Nursing, Midwifery and AHP meeting dates

The next Senior Nursing, Midwifery and AHP meetings will take place in the Boardrooms at WGH, on:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>26 June 2014</td>
<td>9am - 12noon</td>
</tr>
<tr>
<td>24 July 2014</td>
<td>9am - 12noon</td>
</tr>
<tr>
<td>28 August 2014</td>
<td>9am - 12noon</td>
</tr>
<tr>
<td>25 September 2014</td>
<td>9am - 12noon</td>
</tr>
<tr>
<td>23 October 2014</td>
<td>9am - 12noon</td>
</tr>
<tr>
<td>27 November 2014</td>
<td>9am - 12noon</td>
</tr>
<tr>
<td>18 December 2014</td>
<td>9am - 12noon</td>
</tr>
</tbody>
</table>

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