

## Catering team's forward-thinking approach to quality and safety

We're celebrating colleagues who have gone above and beyond to ensure quality and safety in everything we do – and we want your nominations in our new awards scheme.

Our Keeping Us Safe Awards have been created to celebrate the achievements of colleagues like the UHMBT catering team who have improved quality and safety for patients, visitors and teams in our hospitals.



The team led the way in introducing 'Natasha's Law', adding full allergen food labelling for all of its products more than a year ahead of the legal deadline. The law, which comes into effect next month, was made following the tragic case of Natasha Ednan-Laperouse, a teenager who died after suffering an allergic reaction to a baguette purchased from a national sandwich retail outlet in July 2016. Jackie O'Brien, Catering Manager at the Royal Lancaster Infirmary, said: "We started to look more closely at our allergen labelling after the tragic case of Natasha. What happened to Natasha brought home the huge importance of allergen labelling. I think some people didn't realise just how drastic the outcome could be.

"We could see that people were going to want detailed allergen information so we decided to do it before the official regulation was due to come in.

"I think that we're a really forward-thinking and proactive team. We are always thinking of ways to improve things for our patients and customers."

Our approach to quality and safety is about more than meeting the minimum required standard.

It's about doing what needs to be done to ensure that our patients, visitors and colleagues have a high-quality experience in safe surroundings at all times.

[Visit our online awards page](#) to nominate a colleague, telling us why you would like to nominate them and give a short example of how they have gone above and beyond.

Winners will be invited to the Trust Board meeting to receive a thank you and a prize.

The [awards page](#) also contains award criteria, FAQs and more to help you make your nomination.