



University Hospitals Morecambe Bay

**NHS Foundation Trust** 

# Weekly News

## New Hospitals Programme survey findings

Thank you to everyone who has taken the time to share feedback on the Lancashire and South Cumbria New Hospitals Programme, which plans to develop cutting-edge facilities, offering the absolute best in modern healthcare and addressing significant problems with our current ageing hospital buildings.

As you may be aware, a press release, internal communications and stakeholder updates were issued on 26 September 2022, informing people of the Lancashire and South Cumbria New Hospitals Programme's recommendations for two new hospitals on new sites for Royal Preston Hospital and Royal Lancaster Infirmary as the preferred option, and alternative partial rebuild options.

Research data was collected using an online, open-access survey, linked to from the Lancashire and South Cumbria New Hospitals Programme website. 604 surveys were completed between 26 September and 31 October 2022. A summary of the key findings are as follows:

The recommended proposal for two new hospitals on new sites was clearly the most accepted proposal this wave (76% found it acceptable), in line with the previous surveys.



New Hospitals

and Lancaster

Alistair Rose on the improvements

needed at hospitals in Preston

- The alternative proposal for a partial rebuild on existing sites was found to be acceptable by 39%, a significant decrease since the shortlist survey (from 54%).
- 64% of participants supported a new hospital to be built to replace Royal Lancaster Infirmary within around a 10-mile radius of the current site. 21% found the proposal unacceptable and 15% were neutral. Carers and non-heterosexual respondents expressed lower support than other groups.
- Read the shortlist in full on the intranet here.

Your feedback has helped inform the process so far and please continue to get involved and have your say. For the latest news on the New Hospitals Programme, please visit the Lancashire and South Cumbria New Hospitals Programme website.

#### Alistair Rose on the improvements needed at hospitals in **Preston and Lancaster** NHS

The condition of hospital facilities in both Preston and Lancaster is one of the main driving factors behind the Lancashire and South Cumbria New Hospitals Programme, which has indicated its preference for two new hospitals on new sites for both Royal Preston Hospital and Royal Lancaster Infirmary.

Alistair Rose is part of the team working to identify suitable new potential sites. In this blog, he explains more about the current

condition of the Royal Preston Hospital and Royal Lancaster Infirmary sites and the challenges they present, along with the pros and cons of rebuilding on an existing site versus a new site.

Read Alistair Rose's blog on the improvements needed at hospitals in Preston and Lancaster.





## Our latest People Pulse survey is open throughout January

You can now share your thoughts and tell us how you're feeling at work in this quarter's People Pulse survey which runs until Tuesday 31st January. Please take five minutes to tell us about your experiences at work.

People Pulse links directly to the seven themes of the NHS People Promise and this quarter is focused on 'We work flexibly' and 'We are safe and healthy'. The survey also features specific questions about how the cost of living is affecting you.

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You can help us understand in more detail the current health and wellbeing of staff, and the change in this throughout the year by filling in this short People Pulse survey. Listening to you regularly means that we can act and respond to your concerns and improve the support that we provide to you in a timely way. The National Quarterly Pulse Survey

A quick, 5-minute check in to listen to your views.

People Promise This is a promise we must all make to each other - to work togeth to improve the experience of working in the NHS for evenone.



The survey is open to ALL colleagues and is entirely anonymous and voluntary.

Go to <u>http://www.nhspeoplepulse.com</u> or use the QR code to access the survey.

\*to find UHMBT type 'Morecambe Bay' into the search bar and select UHMBT from the list\*

Your voice counts and we would love to hear from you.

# The National Quarterly Pulse Survey

Our experience at work changes. It's important that we listen to you regularly and respond.

Please scan the QR code to participate in the National Quarterly Pulse Survey

"Creating a great place to work and a great place to be cared for"





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University Hospitals of Morecambe Bay NHS Foundation Trust

#### Health and Wellbeing Newsletter and Well Calendar January

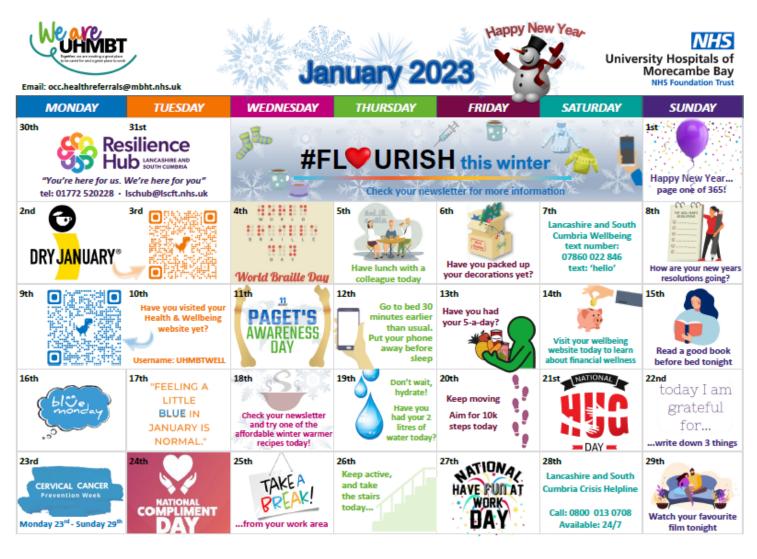
You can now view the Occupational Health and Wellbeing Teams <u>'Well Newsletter'</u> and <u>'Well Calendar'</u> for January. Please click the links to download.

In this months issue:

- Dry January
- Financial Support and Staff Benefits
- Blue and Brew Monday
- · Lets talk about women's health
- Winter Warmer Recipes

Don't forget you can also access our Well website for colleagues. Find out more on the <u>intranet.</u>





"Creating a great place to work and a great place to be cared for"



### **Team Talk January virtual briefing**

Our next monthly Team Talk Briefing will take place on 9 January at 1.30pm—3pm. These briefings are an opportunity for all colleagues - not just managers and supervisors, to be updated on the key updates and information from each care group.

You can join on the day via a link on the intranet.

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Previous Team Talk presentations and recordings can be found <u>here on the intranet</u>. There is also a link for colleagues to provide feedback on a short feedback form.

#### **UHMBT COVID/Respiratory Testing:**

We ask all service-users to request the "COVID-19 Screen" test on LORENZO, and to NOT request the "Winter Respiratory Screen including COVID-19" test; the "Winter Re

Furthermore, we would ask all service-users to collect nasopharyngeal swabs, as this is considered to be the optimum sample type for detecting respiratory viruses.

#### **MHRA Drug Safety Update**

#### Please see the following link for the MHRA Drug Safety Update - Latest advice for medicines users.

The monthly newsletter from the Medicines and Healthcare products Regulatory Agency and its independent advisor the Commission on Human Medicines. The current issue and back issues can be found on the following link <u>https://www.gov.uk/government/publications/drug-safety-update-monthly-newsletter</u>

#### New CQC single assessment framework

## The Care Quality Commission (CQC) have introduced a new single assessment framework for all health and social care providers from 1 January 2023.

The new framework represents a fundamental change in how the CQC regulates health and social care. It includes changes to the terminology used in inspections and reports, as well as a greater focus on data helping to inform assessments and subsequent ratings.

The CQC have outlined three reasons for the new framework:

- We need to make things simpler so we can focus on what really matters to people.
- We need to better reflect how care is actually delivered by different types of service as well as across a local area.
- We need one framework that connects our registration activity to our assessments of quality.

A number of materials are available to ensure that UHMBT colleagues are aware of the framework and what it means going forward. Colleagues can read the <u>TMG paper</u>, watch the <u>short video briefing</u>, and view the <u>briefing slides</u> on the intranet.





### Remembering Julie Allonby—Message by Discharge to Assess Therapy Team RLI

supporting

life's journey

We are sad to share the news that our colleague Julie Allonby sadly passed away on Friday 16 December.

Julie worked in the Discharge to Assess Therapy Team at RLI as a Support Worker and was a well-liked and respected member of the Therapy and wider team. Prior to this she worked in a Clinical Support Worker role and previously as a qualified Nurse.

Julie was a much loved and valued member of the team whose hard work and dedication was appreciated by her colleagues and the patients she cared for. Julie loved nothing more than keeping everyone and everything organised. She had a caring nature and particularly enjoyed spending time with patients in our care, always putting the patients' needs first. Julie enjoyed spending time with her family and often shared stories of her husband and daughters of whom she was extremely proud of.

Julie will be greatly missed by all who were lucky enough to work with her over the years.

Julie's funeral will take place on Thursday 12th January at 12.30 at Beetham Hall Crematorium and afterwards at Morecambe Golf Club.

#### E-Referral pathway to the Community Diabetic Specialist Team

Acute referrals to the Community Diabetic Specialist Team have historically received their patient referrals via telephone call or by downloading, editing and emailing a community referral form from the Diabetes and Endocrinology intranet page.

The Community Diabetic Specialist Team are now able to accept acute referrals for the North Lancs, South Lakes and Furness area that have been completed via Strata Pathways.



Strata Pathways is already widely used within MBHT acute setting for patient referrals to services such as Recovery Steps, Community services and uDNACPR. Once this electronic patient referral is sent, it will writeback into the patient record and be viewable in the documents tab.

As a Strata user, the pathway is now available for you to refer people who you would feel would benefit from this service. Simply log into Strata via Lorenzo extensions, select **Diabetic Community** and complete all mandatory fields.

Enabling this Pathway as a Strata eReferral across all senders in Morecambe Bay means that patient referrals for this service are managed directly by the Community Diabetic Specialist Team once the referral is received. The referral can be seen within the Patients Lorenzo documents.

If you have any issues accessing the care type or need a Strata account setting up, please contact UHMBT i3 Service desk on 01524 516000 or <u>servicedesk@mbhci.nhs.uk</u> available 24 hours per day, 7 days per week.

Alternatively, please contact Strata Support at strata.support@mbht.nhs.uk Monday to Friday 9am to 5pm.







#### Harm grading guidance

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#### There has been some confusion regarding the recording of harm gradings in Ulysses.

Following migration to LFPSE (Learn from Patient Safety Events) the Trust is required to record three levels of harm which is as follows:

- 1. Physical harm this should be the actual physical harm sustained to the patient regardless of how UHMBT contributed to this e.g. fractured NOF = grade 4 severe harm
- 2. Psychological harm this should be the actual psychological harm sustained to the patient regardless of how UHMBT contributed to this
- 3. Actual Impact The overall harm caused by UHMBT due to a lapse or omission in care.

Detailed guidance can be found on the <u>intranet here</u> which fully aligns with NHS England standards for incident reporting. If you require further support, the Patient Safety Team (46640 / <u>incident.ulysses@mbht.nhs.uk</u>), Governance Business Partners, Care Group Governance Teams, Richard Sachs and Angela Parfitt are here to support.

#### **Tissue Viability referrals**

Please be aware that the referral pathway for Tissue Viability has moved within e-forms. To refer to a Tissue Viability Nurse please complete the following:

- Tick next to the patient's name, do not go into patient notes.
- In the e-forms options on the bottom left of the page choose ' Consultation request for Ward visit'
- Within this section, Tissue Viability is the last option

You can view images of the above steps on the intranet here,

### Pathology Collaboration Face to Face Sessions -FAQs and recording

## Thank you to all staff who attended the recent face to face sessions with Professor Anthony Rowbottom on the Pathology Collaboration.

The meetings were well attended and have received positive feedback from colleagues. A recording of one of the sessions is now available online here <u>https://vimeo.com/781155093/819837bee3</u>

Please also find attached a <u>FAQs document</u> with clear actions to maintain the momentum.

We thank everyone for the role that they have played in getting to this point. We are now looking forward to working together to shape the implementation plans and to highlighting the excellent work of the service.

#### **Notice from Lancashire Sexual Health Service**

Are you under 25? Need Sexual Health advice, testing or contraception? We have walk in clinics specifically for you! Waterview, Lancaster. Mondays and Wednesdays 3pm—5pm; Queen Victoria Centre, Morecambe Tuesdays and Thursdays 3pm—5pm. <u>www.lancashiresexualhealth.nhs.uk</u>





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## Photo of the Week

#### This weeks Photo of the Week is from Clare Robinson :

"Here is a photograph of my 1 year old Cocker Spaniel, Fern, loving the recent snowy weather we had."

If you'd like to be featured, send a photo that made you smile, your name and a short description to <u>Weekly.news@mbht.nhs.uk</u>.

<u>Please note</u>: Weekly News is shared with the public via the trust website and on notice boards across the sites.

Play the Bay Hospitals Charity Lottery online now! Visit www.bayhospitalscharity.org/lottery/

#### **Trust Procedural Document Library**

Please see the link below for procedural documents updated in the last 30 days. If you have any queries contact policy.coordinator@mbht.nhs.uk. Trust Procedural Document Library - Documents Updated in the Last 30 Days

#### Have you won the Bay Hospitals Charity Lottery this week?

This week's winning numbers are: Draw date: Friday 30th December

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**5 5 8** and help make a lotto difference across Morecambe Bay Hospitals.

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