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Head of Department: Indu Hewapathirana, Clinical Lead, Oral & Maxillofacial Unit
Date:
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13/07/2021
Review Date: 01/06/2024

Does this document meet the requirements of the Equality Act 2010 in relation to Race, Religion and Belief, Age, Disability, Gender, Sexual Orientation, Gender Identity, Pregnancy & Maternity, Marriage and Civil Partnership, Carers, Human Rights and Social Economic Deprivation discrimination? **Yes** 

**Document for Public Display: No** 

Reference Check Completed by Kerry Booth Date: 07.07.21 (2021-2022/237)

To be completed by Library and Knowledge Services Staff

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#### BEHAVIOURAL STANDARDS FRAMEWORK

To help create a great place to work and a great place to be cared for, it is essential that our Trust policies, procedures and processes support our values and behaviours. This document, when used effectively, can help promote a workplace culture that values the contribution of everyone, shows support for staff as well as patients, recognises and celebrates the diversity of our staff, shows respect for everyone and ensures all our actions contribute to safe care and a safe working environment - all of which are principles of our Behavioural Standards Framework.

## Behavioural Standards Framework – Expectations 'at a glance'

Introduce yourself with #hello my name is	Value the contribution of everyone	Share learning with others
Be friendly and welcoming	Team working across all areas	Recognise diversity and celebrate this
Respect shown to everyone	Seek out and act on feedback	Ensure all our actions contribute to safe care and a safe working environment
Put patients at the centre of all we do	Be open and honest	For those who supervise / manage teams: ensure consistency and fairness in your approach
Show support to both staff and patients	Communicate effectively: listen to others and seek clarity when needed	Be proud of the role you do and how this contributes to patient care

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#### 1. SUMMARY

The correct harvesting and labelling of a biopsy or other specimen from the Maxillofacial Department is a fundamental element of effective patient care.

Specimens are rarely incorrectly labelled, wrongly preserved or transported untimely, but in the event that an error related to this occurs, the effect to a patient could predispose to harm, cause a mis-diagnosis and in turn be responsible for a further avoidable procedure.

#### 2. PURPOSE

The LocSsips (Local Safety Standards for Invasive Procedures)<sup>1</sup> are used at critical safety points in the patient's journey. They work to reduce errors which could occur at labelling, preservation, storage, and onward transportation of a patient specimen retrieved from a Maxillofacial procedure undertaken in the Maxillofacial clinic to pathology labs.

Following the steps of this LocSsip will result in:

- A universal standard for staff in the safe handling, identification and labelling processes of retrieved specimens.
- An improved patient experience as mistakes will be avoided.
- There will be no delays in diagnosis/treatment attributed to problems handling specimens in the Maxillofacial Unit

#### 3. SCOPE

This document must be followed by all clinicians, registered practitioners and support workers who participate in any step of the process relating to patient biopsy or 'specimen' retrieval at UHMB.

#### 4. PROCEDURE

#### 4.1 Staffing

Correct staffing levels within the department increases patient safety and enables correct infection prevention measures to be maintained as well as enabling the correct handling & labelling of specimens. The location of staff members changes depending on the classification of the planed procedure - Aerosol Generating Procedures (AGP) and Non-Aerosol Generating Procedures (Non-AGP) are carried out in the department and harvesting a biopsy sample can occur within either group. Soft tissue biopsies themselves are not considered AGPs but may occur as a part of another procedure.

Туре	Inside Procedure Room	Outside Procedure Room
Non-AGP	Operator	
	Assistant	
	Circulating Practitioner	
AGP	Operator	Circulating Practitioner
	Assistant	

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#### 4.2 Prior to Procedure

- Operator writes Patient Details, Procedure & Site on Procedure Board.
  - o Multiple sites should be listed on the board in the order they will be taken.
- Operator confirms Sites & Order of Samples with Operating Team. For AGP procedures sterile gallipots will need to be added to the instrument trolley. One pot per planned specimen. Each pot should be numbered with a surgical marker pen (1,2,3 etc.) to match the list on the Procedure Board.

## 4.3 During the Procedure: Non AGP

- Circulating Practitioner calls patient from waiting room and brings them to the procedure room.
- Operator and Assistant confirm patient identity, planned procedure and site with the
  patient and cross reference with consent form, previous clinical notes on Lorenzo and
  with Procedure Board.
- Operator administers local anaesthetic and takes first biopsy sample.
- Circulating Practitioner opens sample container. Operator deposits sample into container & Circulating Practitioner closes container and proceeds to label container following the procedure outlined in 4.5 Labelling the Specimen.
- The process is repeated for each biopsy sample that has been planned. Samples should not be placed on the instrument trolley, patient drapes or swabs.
- At the end of the procedure the Operator and Circulating Practitioner check that the sample container(s) contain a specimen, are correctly labelled and the request form has been completed and signed.

#### 4.4 During the Procedure: AGP

- Circulating Practitioner calls patient from waiting room and brings them to the procedure room.
- Operator and Assistant confirm patient identity, planned procedure and site(s) with the
  patient and cross reference with consent form, previous clinical notes on Lorenzo and
  with Procedure Board.
- Operator and Assistant don AGP PPE. Circulating Practitioner leaves the Procedure Room and waits outside.
- Operator administers local anaesthetic and takes first biopsy sample during the AGP procedure. The Operator places the sample in the numbered gallipot. The Operator confirms with the Assistant the number and site of the sample with reference to the Procedure Board.
- The process is repeated for each biopsy sample that has been planned. Samples should not be placed on the instrument trolley, patient drapes or swabs.
- At the end of the procedure the Operator wheels the instrument trolley to the procedure room door. The Circulating Practitioner does not enter the procedure room but offers an open sample container to the Operator. The Operator deposits the sample from the first gallipot into the container and confirms the number and site of the specimen. The Circulating Practitioner closes the sample container and labels it

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- following the procedure outlined in 4.5 Labelling the Specimen. The procedure is repeated for each numbered gallipot. There should only be one sample container open at a time.
- The patient leaves the procedure room and the Operator and Assistant doff their PPE and leave the room. The Operator and Circulating Practitioner check that the sample container(s) contain a specimen, are correctly labelled and the request form has been completed and signed.

## 4.5 Labelling the Specimen

- When the Circulating Practitioner receives a specimen from the Operator the following must be confirmed by the operator:
  - o The name of the specimen
  - The location the specimen has been taken from.
  - The type of specimen analysis required must be confirmed i.e. histology, direct immunofluorescence, so correct preservation of the specimen occurs.
- A patient identification label must be applied to **ALL** specimen pots at the time of receiving the specimen. If no labels are available only then must a hand written label be applied.
- Patient addressographs /labels must not be applied to pots in advance of any procedures being performed.
- The type of specimen expected must not be written in advance on the pot or request form.
- The information must only be applied once a specimen is received for potting.
- A specimen form must be appropriately labelled and include 3 sets of patient identifiable data. The specimen form must show clearly if the specimen is a 'Two week wait'.
- The specimen must be cross referenced to the patient clinic sheet and correspond to the planned procedure.
- All the pathology forms must be signed by the operator.

Once the above is completed the specimens are stored in the clinic until being transferred to the pathology lab.

## 4.6 Personal Protective Equipment

Personal protective equipment such as eye protection, gloves and aprons must be worn when handling buffered formalin solution. See COSHH risk assessment for further details.

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5. ATTACHMENTS	
Number Title	
1	Description of NatSsip
2	Equality & Diversity Impact Assessment Tool

# 6. OTHER RELEVANT / ASSOCIATED DOCUMENTS

The latest version of the documents listed below can all be found via the <u>Trust Procedural Document Library</u> intranet homepage.

Unique Identifier Title and web links from the document library	
Corp/Pol/068	Personal Protective Equipment (PPE)

	7. SUPPORTING REFERENCES / EVIDENCE BASED DOCUMENTS References in full		
	References		
1	NHS England (2015) 'National safety standards for invasive procedures,' [Online] Available from: <a href="https://www.google.com/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=&amp;cad=rja&amp;uact=8&amp;ved=2ahUKEwj1goXrwdDxAhWDSRUIHQRoCbAQFjAAegQIBBAD&amp;url=https%">https://www.google.com/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=&amp;cad=rja&amp;uact=8&amp;ved=2ahUKEwj1goXrwdDxAhWDSRUIHQRoCbAQFjAAegQIBBAD&amp;url=https%</a>		
	3A%2F%2Fwww.england.nhs.uk%2Fwp- content%2Fuploads%2F2015%2F09%2Fnatssips-safety- standards.pdf&usg=AOvVaw22u2mNJY6ucNLjzMuZyogz (accessed 07.07.21)		

8. DEFINITION	ONS / GLOSSARY OF TERMS
Abbreviation	Definition
or Term	
COSHH	Control of Substances Hazardous to Health
AGP	Aerosol Generating Procedure
Non AGP	Non Aerosol Generating Procedure

9. CONSULTATION WITH STAFF AND PATIENTS					
Enter the names and job titles	s of staff and stakeholders that have contribut	ed to the document			
Name	Job Title	Date Consulted			
Indu Hewapathirana	June 2021				
Miles Duncan	Consultant OMFS	June 2021			
Cecily Pike	Senior Dental Nurse	June 2021			

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10. DISTRIBUTION PLAN	
Dissemination lead:	Indu Hewapathirana
Previous document already being used?	No
If yes, in what format and where?	
Proposed action to retrieve out-of-date	None required
copies of the document:	
To be disseminated to:	All Maxillofacial clinical staff who handle
	specimens
Document Library	SharePoint
Proposed actions to communicate the	Staff Meetings.
document contents to staff:	New documents uploaded to the Document
	Library

11. TRAINING				
Is training required to be given	due to the introduction of this policy? Ye	S		
Action by Action required Implement				
		Date		
Head of Department	At Induction	Start Date		

12. AMENDMENT HISTORY						
Version No.						

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# Appendix 1: Description of NatSsip

Description of NatSsip which are mandatory inclusion in this LocSsip.	By Whom/How	Where identified	Inclusion achieved
4.5 Handovers and information transfer	All clinicians, registered practitioners and support workers	Pages 3 & 4	Yes

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				Morecambe Bay NHS Foundation Trust	
	Equality Impac	ct Assessme	ent Form		
Department/Function		Maxillofacial Unit UHMBT			
Lead Assessor		peciality Doctor			
What is being assessed?	LocSsip for - Ha Maxillofacial Ou	arvesting and Lab utpatient Clinics	elling of Patient S	Specimens for	
Date of assessment	23/02/21				
	Network for Inc	Network for Inclusive Healthcare?		NO	
	Staff Side Colle	ague?		NO	
What groups have you consult	ted Service Users?			NO	
with? Include details of involvement in the Equality	Staff Inclusion I	. ,		NO	
Impact Assessment process.		iverse Champion		NO	
	Other (including	g external organis	ations):		
1) What is the impact on the	ne following equality	v groups?			
Positive:  ➤ Advance Equality of opportur  ➤ Foster good relations betwee different groups  ➤ Address explicit needs of Equality target groups	nity > Unlawful disc	victimisation dress explicit	Be sure you can justify this decis clear reasons and evidence if you challenged		
Equality Groups	Impact (Positive / Negative / Neutral)	identified ben	efits to the equality	comments cription of the positive / negative impact s to the equality group. entified intended or legal?	
Race (All ethnic groups)	Neutral				
Disability (Including physical and mental impairments)	Neutral				
Sex	Neutral				
Gender reassignment	Neutral				
Religion or Belief	Neutral	Neutral			
Sexual orientation	Neutral				
Age	Neutral				
Marriage and Civil Partnership	Neutral				
Pregnancy and maternity	Neutral				

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Other (e.g. carers, veterans, people from a low socioeconomic background, people with diverse gender identities, human rights)	Neutral			
In what ways does any impact identified contribute to or hinder promoting equality and diversity acrost the organisation?				
<ul> <li>If your assessment identifies a negative impact on Equality Groups you must develop an action plan to avoid discrimination and ensure opportunities for promoting equality diversity and inclusion are maximised.</li> <li>This should include where it has been identified that further work will be undertaken to further explore the impact on equality groups</li> <li>This should be reviewed annually.</li> </ul>				
Action Plan Summary				
Action			Lead	Timescale

This form will be automatically submitted for review for Policies and Procedures once approved by Policy Group. For all other assessments, please return an electronic copy to <u>EIA.forms@mbht.nhs.uk</u> once completed.

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